



Testimonial

Fletcher Building

*Neha Yadav, Group Technology
Infrastructure engineer*





Fletcher Building

Neha Yadav

Group Technology Infrastructure Engineer

Fletcher Building is one of New Zealand's largest construction companies, listed on both the NZX and ASX. It has 45 business units across six divisions in building products, distribution, concrete, residential and development, construction, and Australia¹. They're committed to creating sustainable value for their shareholders, delivering the best quality products and services for their customers, and meeting or exceeding the reasonable expectations of all their stakeholders².

Its Group Technology Department supports all business units—including more than 16,000 employees—to fulfill IT requests for hardware, email, and domain names. Within the department, its core infrastructure team oversees all servers, domain portfolios, websites, and mailboxes—as well as manages internal policies to ensure the smooth function of all its digital assets.

One of its key focus areas as a company is to provide leading customer services and solutions, especially via digital channels. In 2020, it launched a new Tradelink B2C transaction website; its Laminex

brand eCommerce site in Australia alone exceeded over \$170M in revenue in 1.5 years following its launch; over a third of their Firth concrete trucks are digitally enabled; and they project to distribute over 50,000 products through their PlaceMakers online retail channel in 2021³.

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As such, one of the core responsibilities of Neha Yadav, Group Technology Infrastructure engineer at Fletcher Building, is to ensure its digital assets—domains and digital certificates—never go down. Any expiration of a digital certificate could severely impact one of its many applications. With a large portfolio to manage, it's imperative to stay


ahead of the game. It's easy to overlook a certificate that could have been registered by an ex-employee, or miss a website that uses a wildcard digital certificate that supports multiple sites.

Working with CSC has helped Fletcher Building stay up to date, and work through any urgent escalations. “The CSC team has been a great support to Fletcher Building with quick and prompt response for domain registrations and certificate renewals. They do amazing work, organizing and summarizing the data for us,” says Neha. “Our requests are worked on the same day, and we feel heard.”





CSC is the trusted provider of choice for the Forbes Global 2000 and the 100 Best Global Brands® in enterprise domain names, domain name system (DNS), digital certificate management, as well as digital brand and fraud protection. As global companies make significant investments in their security posture, CSC can help them understand known security blind spots that exist and help them secure their digital assets. By leveraging CSC's proprietary solutions, companies can get secure to protect against cyber threats to their online assets, helping them avoid devastating revenue loss, brand reputation damage, or significant financial penalties because of policies like the General Data Protection Regulation (GDPR). CSC also provides online brand protection—the combination of online brand monitoring and enforcement activities—taking a holistic approach to digital asset protection, along with fraud protection services to combat phishing. Headquartered in Wilmington, Delaware, USA, since 1899, CSC has offices throughout the United States, Canada, Europe, and the Asia-Pacific region. CSC is a global company capable of doing business wherever our clients are—and we accomplish that by employing experts in every business we serve. Visit cscdbs.com.

 1 800 927 9800

 cscdbs.com

References:

¹ fletcherbuilding.com/about-us/

² fletcherbuilding.com/about-us/what-is-important-to-us/

³ fletcherbuilding.com/assets/incoming/FBU-2020-ASM-Presentation2.pdf

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