




EXECUTIVE BIOGRAPHY

Laura McGinn

As Global Client Service Director, Laura leads 130 Global Service and Customer Project Team members worldwide in Melbourne, Singapore, London, Sofia Antipolis, Stockholm, Wiesbaden, Yarmouth, Wilmington, Santa Clara, and Hong Kong. She supervises and manages **CSC's** client service partners (CSPs), and Project Teams globally, ensuring that innovation and service levels are maintained at all times.

When Laura started 12 years ago, the CSP Team had 19 people between Wilmington and Yarmouth, but with continued growth, she's been lucky to visit all offices to understand the global perspective to provide better customer service. Her role in this field is essential, as the industry is constantly changing and excellent customer service sets CSC apart from competitors.

Previously, Laura worked in retail management for 20 years and was a district manager for 10 years. She is a member of The National Honor Society of Leadership and Success and has a BS in business, an MBA in global management, and is pursuing her doctorate in business administration at The University of Phoenix.

 +1 800 927 9801 x 63255

 Laura.McGinn@cscglobal.com